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August 1, 2006
Via Overnight Delivery

2000 505-C

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Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Doug Pratt
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Dr.
Saluda Building
Columbia, SC 29210

RECEIVED

AUG 01 2006

PSC SC
MAIL / DMS

2ND QTR?

TOP

RE: Time Warner Telecom of South Carolina, LLC
SC Service Quality Report (CLEC)
For the quarter of January 1, 2006 to March 31, 2006

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of January 1, 2006 to March 31, 2006, filed on behalf of Time Warner Telecom of South Carolina, LLC. No check is enclosed as there are no remittance fees due.

✓
DD Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly N. Geuder
Compliance Reporting Specialist

cc: Carolyn Marek - Time Warner Telecom of South Carolina, LLC
file: Time Warner Telecom of South Carolina, LLC - Reporting - South Carolina



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
CLEC QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Time Warner Telecom of South Carolina, LLC

QUARTER / YEAR First / 2006

Reporting Month → January February March

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE P → 0 0 0

via Other Methods → 2,407 2,407 2,042

Total South Carolina Line Count → 2,407 2,407 2,042

Trouble Reports / Access Line (%) → 0.17% 0.10% 0.08%
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100% 100% 100%
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → N/A N/A N/A
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 94.44% 85.19%
(Objective: > 85%)

Explanation for Objectives Not Met: TWTC only provides service to business customers
and all due dates are negotiated

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☒ or NO ☐

Person Making Report / Contact Information: Carolyn Marek 615-376-6404

Mary Falcone 303-566-1851

Authorized Signature

Carolyn Marek
Carolyn Marek, Vice President Regulatory Affairs - Southeast Region

Date 6/30/06